



COMPANY BROCHURE

2024



Welcome to Amazone Foodservice

Explore Our World of Culinary Distribution

Welcome to Amazone Foodservice, your dedicated partner in culinary distribution. Our expertise lies in providing an extensive array of top-tier products, streamlined delivery services and customized solutions crafted to fulfill the distinct requirements of our clients across diverse sectors. These sectors include Oil & Gas, Shipping, Mining and Hospitality.

Who Are We?

At Amazone Foodservice, we believe in connecting flavors with industries. As the leading distributor, we take pride in providing an extensive selection of fresh & frozen food items, dry groceries and essential non-food products.

What Do We Offer?

Amazone Foodservice takes pride in offering a comprehensive product portfolio. With our inventory boasting over 40K products, we transcend the role of mere distributors to become your ultimate 'One Stop Store'. Our commitment is to meet your specific requests, providing a convenient and efficient solution for all your needs. From essential necessities to unique offerings, delve into our expansive inventory that exceeds the conventional. At Amazone Foodservice, we understand that your requirements are diverse and our goal is to simplify your procurement process by offering everything you need under one roof.



Why Choose Amazone Foodservice?

- **Quality First:** Our products consistently meet the highest standards of freshness and taste, attributed to our effective warehouse management system and strict adherence to the requirements outlined by the ISO 9001:2015 standard.
- **Reliable Delivery:** Count on us for top-tier conditions and unwavering punctuality, underpinned by years of experience. Our commitment to availability means we're ready to assist you anytime, anywhere.
- **Industry Expertise:** We understand your sector and deliver tailored solutions.

Navigate further into our brochure to discover how Amazone Foodservice can elevate your business to new culinary heights. We invite you to explore the diversity of our products and experience why we are the preferred partner for leading industries.

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Mission

To be the unwavering cornerstone in the culinary distribution landscape, committed to delivering excellence by providing top-tier food and non-food products around the clock. Our mission is to redefine industry standards, setting the bar for quality, reliability and innovation every day of the week.

Vision

We aspire to be the undisputed leader in the supply of exceptional food and non-food products. Our vision is anchored in a commitment to continuous innovation, fostering robust partnerships with our valued customers and making strategic investments in our talented team and cutting-edge processes. We envision a future where Amazone Foodservice is synonymous with unparalleled quality, efficiency and culinary ingenuity.

About us

At **Amazone Foodservice**, our commitment to excellence drives every aspect of our operations. From the meticulous sourcing of high-quality products to the seamless execution of our services, we pride ourselves on delivering unparalleled solutions in culinary distribution.

Our Commitment to Quality

To ensure the utmost quality of our products and services, we employ cutting-edge warehouse management systems. These systems empower us with a comprehensive understanding of warehouse operations, facilitating precise inventory checks and efficient sorting processes. This commitment to excellence forms the foundation of our promise to consistently deliver top-tier products to our valued clients.

International Collaborations

Amazone Foodservice is not just a local provider; we extend our reach globally through strategic collaborations with esteemed international companies. We establish partnerships with industry leaders, leveraging our capabilities, particularly in supporting catering shipments. Through these collaborations, our clients not only receive quality products but also gain access to a network of global expertise within the culinary distribution landscape.

Strong Local Partnerships

Beyond our international affiliations, we are particularly proud of our strong partnerships with Surinamese companies, which bolster our local presence. These alliances empower us to navigate the intricacies of the local market, providing customized solutions that meet our clients' exact needs. Our commitment to these partnerships reflects our dedication to playing a key role in the local economy and fostering its advancement.



Core values



Timeline

The division was established in **2017** under the name Amazone Shipchandler. Initially, our primary goal was to provide ships with onboard supplies. However, as time progressed, we soon realized that the demand extended far beyond our initial expectations. We expanded our services to accommodate the needs of the oil & gas industry, shipping, mining companies, the catering industry and various other large scale consumers.

The company name and logo of "Amazone Shipchandler" was changed to "Amazone Foodservice" in May, **2022**.

The company's new logo showcases a common swift bird gracefully positioned above a ship's steering wheel, symbolizing its capacity to deliver products across all seasons. This visually captivating logo encapsulates our dedication to delivering a diverse product portfolio, showcasing our adaptability and expertise across various sectors.

In **2024**, we aim to encompass several key areas of growth and improvement. Our primary objective is to diversify and broaden our product portfolio, providing an expanded selection to meet the evolving needs of our customers.



Our operation model

At **Amazone Foodservice**, we've strategically embraced five pivotal operation models that redefine the culinary landscape: Flexibility of Offer, Sustainability Initiatives, Health & Wellbeing, Diversity, Equity & Inclusion and Audits.

By integrating these core elements, we elevate the versatility of our offerings, ensuring a sustainable and health-conscious approach while fostering diversity and equity. Our commitment to excellence is further underscored by rigorous audits, ensuring that every facet of Amazone Foodservice mirrors our dedication to providing an exceptional experience.



Who we serve?



Casino



Hotels



Shipping



Restaurants



Oil and gas



Mining



Hospitality



Resorts



Catering companies

above and many more...

Put our powerful product portfolio to work for you!

We meticulously handpick the best brands from suppliers, primarily from Europe and the USA. Our selection process is stringent, ensuring that only quality brands find their way into our inventory.

Our extensive product portfolio is meticulously crafted to meet the diverse needs of our valued customers. Our products are of high quality and comply with legal regulations and food safety standards.

The product portfolio is regularly reviewed and updated to ensure it meets the changing needs of our customers and the market.

Our food products consists of a wide assortment of:

- Dry
- Canned
- Frozen
- Chilled and Fresh

Our non-food items includes a variety of the following products:

- Cleaning Hygiene Solutions
- Kitchen Utensils & Supplies
- Chemicals
- Disposables

LOCALLY PRODUCED GOODS

We engage in partnerships with local suppliers to achieve mutual growth and benefit from our sales market. By working together, we generate profits together and capitalize on the opportunities presented by our market.



Food Products

Poultry

We present an extensive array of superior chicken, turkey and other fowl selections. Our assortment includes whole birds, breasts, wings, thighs and tenderloins, alongside partially prepared or breaded alternatives.

Beef

From raw cuts to ground selections, custom portions to pre-formed burger patties and frozen steaks among others. Each beef option we offer guarantees premium quality characterized by outstanding flavor and succulenc.

Seafood

From salmon and tuna to tilapia, shrimp and a variety of other seafood choices, Amazone Foodservice stands ready to tailor and package your orders precisely according to your requirements.

Bakery & Bread

Our collection offers a refined selection of pre-prepared delights, including baguettes, bagels, donut, and croissants, ensuring a delightful culinary experience for your enjoyment.

Fruit & vegetables

By offering both fresh and frozen vegetables, we empower you with choice and flexibility in your culinary creations. Whether you're planning a quick weeknight meal or an elaborate feast, our diverse selection allows you to tailor your dishes to your specific preferences.



Dairy & Egg Products

A delectable array of wholesome delights derived from the finest quality milk and eggs. From creamy cheeses to velvety yogurts, our premium selection promises a culinary experience that transcends ordinary tastes.

Dry Groceries

Whether you're stocking up on essentials like grains, pasta and canned goods or seeking specialty items like exotic spices and artisanal condiments, we have you covered.

Beverages

From comforting hot beverages to refreshing juice and lemonade, fizzy sodas and a selection of beer and alcoholic beverages, we cater to every taste preference.

Non-food Products

Cleaning Hygiene Solutions

Our expansive assortment comprises a diverse selection of kitchen, restaurant and janitorial products, tailored to facilitate every facet of your operations. Whether it's replenishing your supply inventory or upgrading your commercial kitchen setup.

Chemicals

We provide a thoughtfully curated selection of food-safe cleaning supplies, encompassing trash cans and more. Equipping your kitchen with these essential tools not only ensures compliance with regulatory standards but also showcases your dedication to maintaining the highest levels of hygiene and safety.

Disposables

Our extensive collection extends to a wide spectrum of disposable products, ranging from essential gloves and napkins to contemporary, eco-friendly to-go containers. Should you require paper or consumable supplies, rest assured that we have a comprehensive array to meet your diverse needs.



AMAZONE
FOODSERVICE

Our order process



Upon your request, we will promptly provide you with a comprehensive price list, detailing the costs of our products, along with a transparent processing timeline.

Order Reception



Once you decide to proceed, your order confirmation will not only validate your selections but also include precise delivery dates and clearly defined terms.

Order Quote Confirmation



Our state-of-the-art warehouses are equipped for efficient order collection. Our dedicated team ensures that the products you've selected are gathered accurately, adhering to the specifics of your order.

Order Collecting



Following your confirmation, we take care to provide you with a detailed invoice and packing lists through email. This comprehensive documentation assists you in reviewing the order details and helps streamline the invoicing process.

Format Invoice

Coordinating Order Fulfillment & Packaging



Before shipping, products undergo meticulous preparation. Each item is carefully placed in new, sturdy boxes, ensuring they are provided with the necessary protection during transit. Clear labeling is applied to facilitate easy identification upon receipt.

Prior to Loading



To guarantee the highest standards of hygiene and product safety, our containers and foodboxes undergo a thorough cleaning process. This includes high-pressure washing, sanitation procedures, thorough drying, proper ventilation, and adjustments to temperature requirements, especially for chill and frozen products.

One Point of Contact



As our esteemed customer, we prioritize your convenience by assigning a dedicated single point of contact. This professional will be readily available to address all your needs and inquiries throughout the entirety of the order process, offering personalized assistance for a seamless experience.

Transportation



Your goods are transported to the specified delivery location with utmost care. Smaller orders are efficiently handled using our dedicated fleet of trucks, while larger orders benefit from the reliable services of trusted external transportation companies.

Support & sales

AVAILABILITY

Our availability extends throughout the week, from Monday to Sunday, ensuring that we are accessible to our customers from 07:30 AM to 22:00 PM.



URGENT ORDERS

Our team is flexible to assist with urgent orders. Due to high volume of orders we recommend our customers to submit and confirm their order request in advance (24-48 hours) to allow sufficient time for processing.



DELIVERIES

In terms of deliveries we accommodate the business demands of our customers. Our transportation fleet consists of standard trucks and refrigerated trucks, which are equipped to transport goods at specific temperatures.



Our qualities

ISO 9001:2015 Quality Management System

ISO 9001:2015 Quality Management System
Amazone Foodservice complies to the ISO 9001:2015 standard for quality management system requisites. Our system undergoes regular evaluation and enhancement to ensure its effectiveness.



CRITICAL CARE CONSULTANCY

First Aid Safety

Amazone Foodservice is dedicated to providing proper safety training for First Aid responders, ensuring they possess the necessary skills and knowledge to administer aid in workplace accidents.

Towmotor25 & Still FM14 Forklift Truck Safety & Operation

Amazone Foodservice resolute in our dedication to safety, demonstrated by our comprehensive training on powered industrial trucks, which in turn fosters a secure workplace for all our employees.



FSSC 22000 Food Safety Management Systems

Amazone Frozen has ensured that its employees involved in food handling undergo the FSSC 22000 Food Safety Management Systems training. Throughout this training, they have acquired insights into ensuring food safety and proficiently managing food safety systems.

Milestones

We take great pride in the positive impact we have made on both the market and our valued clients through our successful completed projects.

2018

- MV Kacey (Jan-Dec)

2019

- West Castor (Mar. - Nov. 2019)

2020

- TP Shipping (Brazilian naval vessel 1x/ Oct. 2020-present)

2021

- Stena Forth (Feb. & Mar. 2021)
- MV Thor Alpha (Oct. & Nov. 2021)
- MV Thor Freya (Oct. & Nov. 2021)
- BGP Offshore (Geo service & Prospector) (Nov. & Dec. 2021)
- Maersk Voyager Drillship (Aug. 2021 - 2022)
- Maersk Valaint Drillship (Sept. 2021 - Apr. 2023)
- Maersk Developer Drillship (Oct. 2021 - May 2023)

2022

- Royal Dutch Army (April-June 2022) (Mar. 2022 - Mar. 2023)
- M/T "ANUKET SAPPHIRE" (June 2022- Feb. 2023) (State Oil Jetty)
- Development Driller III (Jan. 2023 - present)
- Royal Dutch Marine (Feb. 2023 - May 2023)

2023

- Uniteam Marine LTD (Sept. 2023)
- Koole Meridian N.V. (Dec. 2023)
- Soglass N.V. (Jan. 2023 - Sept. 2023)
- Nederlandse Maritiem (Mar. 2023 - Mei 2023)
- Strachans LTD (Jan. 2023 - present)
- TP Shipping (Mar. 2023)
- Baggerbedrijf De Boer B.V. (Jan. 2021 - present)
- Integra Marine Service & Freight N.V. (Jan. 2021 - present)
- International Food Services N.V. (Dec. 2023 - present)
- Kuldipsingh Port Facility (Apr. 2017 - present)

The Amazone Group of Companies



Amazone International N.V., is the parent company of the subsidiary companies and was established on January, 2002. Over the years, our company has become renowned as one of Suriname's premier wholesalers and distributors of both food and non-food items in Suriname. Our comprehensive product portfolio is tailored to meet the needs of supermarkets and food retailers, positioning us as the preferred choice in the distribution sector.. With a broad assortment of goods, we remain committed to meeting the demands of our valued customers in the Surinamese market.

"The very best high-quality food & non-food delivered to you"

📍 Nieuwe Charlesburgweg #132
🌐 amazone-international.com



Amazone Retail, a subsidiary of the esteemed Amazone Group and was established on February, 2022. Our primary focus lies in providing an extensive selection of food and non-food products through our user-friendly eCommerce platform, catering to both individual and business needs. As a trusted web store, we offer a seamless shopping experience, allowing you to effortlessly browse and order goods with speed and reliability. Our commitment to customer satisfaction is reflected in our efficient delivery service.

"Experience the difference with online shopping"

📍 Nieuwe Charlesburgweg #132
🌐 amazoneretail.com



Amazone Frozen, a division of the prestigious Amazone Group, and was established on May, 2022. Our primary objective is to provide exceptional storage and preservation solutions for a diverse assortment of frozen products. We place utmost importance on maintaining optimal conditions. In our storage facility, we have incorporated cutting-edge refrigeration technology to ensure top-notch performance.

"We take pride in bringing you high-quality frozen food"

📍 Boontjediefweg #6-8
🌐 amazonefrozen.com



The Tulip Group of Companies



Tulip Supermarket N.V., is the parent company of the subsidiary companies and was established on October 23, 2009.

As an all-encompassing supermarket we have various departments such as a Butchery, Bakery, Drugstore, Liquor Store and Cafeteria. At Tulip we pride ourselves on being a one stop destination for all your shopping needs. Our extensive product portfolio and services cater to diverse needs, including fresh produce, processed meats, housewares, and personal care items. With a customer-centric approach, our store has been carefully designed to ensure convenience and easy navigation, making it effortless for our valued customers to find their desired items.

Visit us and experience the **“Unbeatable Shopping Pleasure”**

📍 Tourtonnelaan #131
🌐 tulip-supermarket.com



Tulip Gift Cards, is a division from Tulip Supermarket and was established on October 23, 2009. We have developed an all-round platform where our customers can view the different value gift cards online as well as on-site.

“The perfect gift for any occasion”

📍 Tourtonnelaan #131
🌐 tulipgiftcards.com




Tulip Active, is a division from Tulip Supermarket and was established in the year of 2011. We provide you with the necessary resources, products, advice and recommendations to become the best version of yourself!

Visit us and experience the **“Unbeatable Performance”**

📍 Tourtonnelaan #131
🌐 tulipactive.com





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